



Dionex Corporation
1228 Titan Way, Sunnyvale, California 94086
Telephone: 408-737-0700
FAX: 408-749-0476

ICS-1000/1500/2000 Support Update

March, 2009

Dear Dionex Customer,

The ICS-1000/1500/2000 are integrated Ion Chromatography Systems with a dual piston pump, a conductivity detector with heated cell and a chromatography compartment for column and suppressor placement, manufactured by Dionex for use in Ion Chromatography.

In March of 2009, Dionex replaced the ICS-1000/1500/2000 systems with the ICS-1100/1600/2100. The ICS 1000/1500/2000 will not be offered for sale after May 15th, 2009.

The ICS-1000/1500/2000 systems will be fully supported including Chromeleon software, spare parts and service repairs until June, 2016. Beginning June, 2016, Dionex will be unable to guarantee service support of ICS-1000/1500/2000 systems. After these dates, field servicing of these systems will be performed on a “best-effort” repair basis only depending on the availability of spare parts.

We are pleased to offer the ICS-1100/1600/2100 in place of the ICS-1000/1500/2000 systems. These systems are direct replacements allowing for the easy transfer of all applications from the ICS-1000/1500/2000 to the ICS-1100/1600/2100 systems.

Dionex continues to offer a complete instrument selection to meet the most rigorous laboratory requirements. If you require additional information on this ICS-1000/1500/2000 notice, please contact your local support representative. If you would like a quote on a new ion chromatography system, or would like to receive additional information on the ICS-1100/1600/2100 systems or any other Dionex products, call 1-800-346-6390 or your local Dionex Regional Sales office. Please also visit our Website at www.dionex.com.

