

ICS-1100 and ICS-900 Support Update

March, 2016

Dear Thermo Scientific Customer,

The Thermo Scientific Dionex ICS-1100 and ICS-900 are integrated module based Ion Chromatography Systems. In February of 2016, Thermo Scientific discontinued the Dionex ICS-1100 and ICS-900 System and replaced with the Thermo Scientific Dionex Aquion System.

The Dionex ICS-1100 and ICS-900 systems will be fully supported including Chromeleon software, spare parts and service repairs until February, 2023. Beginning February, 2023, Thermo Scientific will be unable to guarantee service support of Dionex ICS-1100 and ICS-900. After these dates, field servicing of these systems will be performed on a “best-effort” repair basis only depending on the availability of spare parts.

We are pleased to offer the Dionex Aquion in place of the Dionex ICS-1100 and ICS-900 Systems. These systems are direct replacements allowing easy transfer of all applications from the current Dionex ICS-1100 and ICS-900 System to the Dionex Aquion System. The Dionex Aquion System provides a reliable foundation for IC analysis in a compact platform with the straightforward operation needed for budget-limited labs. Built with the aim of maintaining low operating costs, the Dionex Aquion System uses proven and reliable technologies to deliver results you can count on. The system is designed for ease of use, providing fast start up times and reliable, stable performance for demanding applications in environmental, food safety, and academic laboratories.

Thermo Scientific continues to offer a complete instrument selection to meet the most rigorous laboratory requirements. If you require additional information on this Dionex Aquion notice, please contact your local support representative.

If you would like a quote or would like to receive additional information on the Dionex Aquion System or one of the other ICS Series or any other Thermo Scientific products, call your local Thermo Scientific sales representative. Please also visit our website at www.thermoscientific.com.