

ICS-5000 Support Update

February, 2013

Dear Thermo Fisher Scientific Customer,

The Thermo Scientific Dionex ICS-5000 is a module based Ion Chromatography System. The ICS-5000 incorporates the use of a dual piston pump with the option of conductivity, electrochemical or UV/Visible detection modes. With the introduction the new ICS-5000⁺ HPIC system, in November of 2012, sales of the ICS-5000 have been discontinued.

We are pleased to offer the ICS-5000⁺ in place of the ICS-5000 systems. These systems are direct replacements allowing easy transfer of all applications from the ICS-5000 to the ICS-5000⁺ systems. The new Dionex ICS-5000⁺ HPIC system offers significant benefits to our customers. With the ability to operate at continuous pressures up to 5,000 psi at analytical flow rates, the ICS-5000⁺ extends the benefits of high pressure ion chromatography to standard bore and microbore as well as capillary formats. The Dionex ICS-5000⁺ HPIC system can use the new high-efficiency 4 μm -particle-size IC columns, enabling users to gain improved separations and faster analysis without sacrificing needed resolution.

The ICS-5000 systems will continue to be fully supported including Chromeleon software, spare parts and service repairs until November, 2019.

Thermo Fisher Scientific continues to offer a complete instrument selection to meet the most rigorous laboratory requirements. If you require additional information on this ICS-5000 notice, please contact your local support representative.

If you would like a quote or would like to receive additional information on the ICS-5000⁺ or one of the other ICS Series or any other Thermo Scientific products, call your local Thermo Fisher Scientific sales representative. Please also visit our website at www.thermoscientific.com/dionex.

