

Dionex ICS-2100 and ICS-1600 System Support Update

March, 2016

Dear Thermo Scientific Customer,

The Thermo Scientific Dionex ICS-2100 and ICS-1600 Systems are integrated module based Ion Chromatography Systems. In February of 2016, Thermo Scientific discontinued the Dionex ICS-2100 and ICS-1600 Systems and replaced with the Thermo Scientific Dionex Integrion HPIC Systems.

The Dionex ICS-2100 and ICS-1600 Systems will be fully supported including Chromeleon software, spare parts and service repairs until February, 2023. Beginning February, 2023, Thermo Scientific will be unable to guarantee service support of Dionex ICS-2100 and ICS-1600 Systems. After these dates, field servicing of these systems will be performed on a "best-effort" repair basis only depending on the availability of spare parts.

We are pleased to offer Dionex Integrion HPIC System in place of the Dionex ICS-2100 and ICS-1600 Systems. These systems are direct replacements allowing easy transfer of all applications from the current Dionex ICS-2100 and ICS-1600 Systems to the Dionex Integrion HPIC Systems. The Dionex Integrion HPIC System performs all typical ion chromatography (IC) separations using conductivity or amperometric detection modes. The integrated design of the Dionex Integrion HPIC System delivers high performance in a small footprint, saving critical bench space while ensuring convenient access to all components for upgrades or maintenance. The new Dionex Integrion HPIC System operates at continuous pressures up to 5,000 psi at analytical flow rates, extending the benefits of high pressure ion chromatography to the integrated systems. The Dionex Integrion HPIC System can use the new high-efficiency 4 μ m-particle-size IC columns at high pressures, enabling users to gain improved separations and faster analysis without sacrificing needed resolution.

Thermo Scientific continues to offer a complete instrument selection to meet the most rigorous laboratory requirements. If you require additional information on this Dionex Integrion notice, please contact your local support representative.

If you would like a quote or would like to receive additional information on the Dionex Integrion or one of the other ICS Series or any other Thermo Scientific products, call your local Thermo Scientific sales representative. Please also visit our website at www.thermoscientific.com.