



# Enterprise Software Services

Enable. Educate. Execute.



# Streamline the implementation process of your Chromeleon CDS installation

Your Chromatography Data System (CDS) is a critical component for your laboratory and organization. Thermo Scientific™ Chromeleon™ CDS is a full enterprise solution designed to scale globally, provide strong, reliable return-on-investment and deliver the data and knowledge to keep your business running.

In order to maximize and future-proof your investment, a well-thought-out implementation is key. It's paramount that you partner up with someone who has dedicated processes in place and an expert team on hand to help you make the most of your CDS from day one!

A streamlined implementation process relies on a close collaboration between you and Thermo Fisher Scientific in

order to achieve a shared goal: A successful CDS installation that exploits network architecture and employs a secure, centralized data repository.

We can work alongside your validation team to ensure they have the product knowledge and understanding to execute a successful and on-time Computer System Validation (CSV). Chromeleon software experts will work with you to assess your organization's learning requirements, to make sure that your team is up to speed in no time!

If you are transitioning to Chromeleon CDS, we know that this process can only be realized if the cost of switching is not excessive. Our dedicated Enterprise Services team will ensure a faster and smoother transition requiring less resources from your organization, so that the final result is a tailored, bespoke solution for the planning, assessment and delivery of your new CDS!

## >>> Delivering first-class service...

Supporting you to determine the right path for your success with a solution that is optimized for your organization—designed to get you ahead—and keep you there!



### ...transition services >>>

**It is always important to minimize the transitioning or upgrading costs of your current CDS to Chromeleon software. Our migration and transitioning services offer:**

- A tailored, bespoke solution for the planning, assessment and delivery of your new CDS.
- A reduction on the cost of switching.
- Minimized associated expenditure by moving the heavy-lifting of transition to our dedicated Enterprise Services team.



### ...implementation >>>

**Our software implementation service ensures a smooth installation process by delivering:**

- Strong support from experienced professionals who have supported and implemented multiple CDS projects on-site or remotely, scaling from small sites to large conglomerates.
- A well-developed, harmonized and efficient project management process.



# Preparing for a successful implementation

**PROJECT SOFTWARE**

Market-leading project software to showcase and act on plans

**EXPERIENCED TEAM**

Dedicated enterprise professionals

**STREAMLINED PROCESS**

Structured, modular design, single point of accountability for a successful implementation



**ON TIME IMPLEMENTATION**

Remote or onsite work around your availability, timelines and milestones

**ROBUST COMMUNICATION**

Regular updates, dedicated access to specialist teams

**ENTERPRISE DOCUMENTATION**

Documents the implementation journey



“ We are a customer that has made the transition to Chromeleon. It’s been working better than ever! Shout out to the Chromeleon team. They are top notch! Always available to help us out. ”

— ND Department of Environmental Quality



...services & training >>>

User education is critical to maximize optimization and adoption of the software.

- Experts will guide, recommend and execute on training requirements.
- Courses are tailored and delivered to the requirements of each organization.
- Online, self-service eLearning is also available.



...validation services

Our services team has the knowledge and expertise to provide validation assistance based on up-to-date regulatory standards by:

- Providing expert guidance on system configuration, user requirements, data access and risk assessment.
- Working within your company’s quality management system (QMS).
- Partnering with qualified 3rd party CSV vendors to provide a complete solution.

Contact your local sales representative to find out more.



Introducing Chromeleon University, the one-stop location for Chromeleon CDS resources  
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Visit AppsLab Library for online access to applications for GC, IC, LC, MS and more.  
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